



# PORT ME FORM

## For Store Use Only

1. Complete this form if you require a cell phone number (contract or prepaid) to be Ported to Virgin Mobile
2. Complete a separate form for each phone number you are porting
3. If possible, give the customer a copy of this form
4. Keep the original form in store
5. If you require assistance please email [MNPsupport@virginmobile.co.za](mailto:MNPsupport@virginmobile.co.za)
6. Email this completed form to [portme@virginmobile.co.za](mailto:portme@virginmobile.co.za) or fax to 086 721 3009

Store name: \_\_\_\_\_

SFID: \_\_\_\_\_

Champ Name: \_\_\_\_\_

## Virgin Mobile Customer Porting Approval

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

ID number \_\_\_\_\_

Preferred number \_\_\_\_\_

For hassle free porting please verify that the following statements are correct.

I have not ported my phone number in the last 2 months

I have not recently tried to port my phone number to another mobile provider

I am not in arrears resulting in my service being suspended with the previous mobile provider I am leaving

Target mobile number

0

7

4

1

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone no. to be ported

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

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\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

Porting Date

DD/MM/YYYY

Account no at the previous mobile provider

\_\_\_\_\_

\_\_\_\_\_

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Notice period at previous mobile provider

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(E.g. 3 mnths, 6 mnths...other)

### Number Porting Terms

I acknowledge that when I request a port:

1. it must be within the next 30 days and may not be a Sunday or Public Holiday
2. I may still be subject to the terms and conditions of my contracts with other mobile providers
3. I will lose any unused bundled airtime, SMS bundles, messages and other information, and credits stored or held with my previous mobile provider
4. I understand that service availability varies between mobile providers
5. I may be liable for a porting fee
6. it is subject to certain terms & conditions (we call it the Small Print) at <http://www.virginmobile.co.za>
7. I confirm that I have been advised to which Network Operator / Service Provider I am moving to
8. I confirm that I have verified the cost and period of cancellation with my Network Operator / Service Provider and that I will be liable for these costs
9. I will cancel my contract with my Network Operator / Service Provider

Signature \_\_\_\_\_

Date \_\_\_\_\_

## Donor Account Holder's Approval

(To be completed if customer is not the Account holder at the previous mobile provider)

*(Complete this side if you are an individual)*

Full Name of Account Holder

\_\_\_\_\_

ID number

\_\_\_\_\_

OR

Passport no

\_\_\_\_\_

Relationship to the Account Holder

\_\_\_\_\_

*(Complete this side if you are corporate)*

Full Name of Authorised Corporate Representative

\_\_\_\_\_

Position

\_\_\_\_\_

Corporate Name

\_\_\_\_\_

Corporate Registration Number

\_\_\_\_\_

Corporate Contact No.

\_\_\_\_\_

Authorised Signature \_\_\_\_\_

*(Duly so authorised)*

Date \_\_\_\_\_