BLACKLISTING/UNBLACKLISTING REQUEST FORM

FAX COMPLETED FORM AND REQUIRED DOCUMENTATION TO:

0867 213 008

What do you want to do?

Blacklist ☐

Unblacklist ☐

*Copy of ID

*Proof of purchase

*Affidavit

*Completed Blacklist form

*Required documentation

What package are you on?

Contract ☐

*Copy of ID

Prepay ☐

*Copy of ID

*Proof of purchase

Who are you?

Customer ☐

Internal ☐

Virgin Partner ☐

* If more than one phone, attach list of handset details

First name: _____ **Surname:** _____

ID/ Company Registration Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐

*If phone was registered in a company name

Company Name: _____

Address: _____

_____

_____

Postal code: ☐☐☐☐

Alternative contact number: ☐☐☐☐☐☐☐☐☐☐☐☐☐

Phone Number: ☐☐☐☐☐☐☐☐☐☐

IMEI Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

*15/16 digit serial number of the phone being blacklisted/unblacklisted

Make and Model: _____

* e.g. Nokia E71

What happened?

Lost ☐ Stolen ☐ Other ☐ _____ *Please specify

Date lost/stolen: D D M M Y Y Y Y

Are you insured?

Yes ☐ Virgin Mobile ☐ Own ☐ _____ *Please specify

No ☐

*If yes, tick who you are insured by

How would you like your blacklisting/unblacklisting to be confirmed?

Email _____

Fax _____

SMS _____

ITC Number: _____

I declare that the above particulars are true and complete to the best of my knowledge. I understand that I am fully bound by my conscience in giving these facts and that any misrepresentation of the facts constitutes fraud.

***Please note that this is not an insurance claim form. Kindly ensure all details are correct and complete. Failure to do so will result in your blacklisting request not being processed**

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D D M M Y Y Y Y

Customer Signature **Date:**