



DATA SERVICES

What is SMS?

SMS is a SHORT MESSAGE SERVICE that allows you to send and receive text. As a Virgin Mobile Account holder your short text messages may contain up to 160 characters.

If your mobile is switched off or out of range your messages will be stored in the network and delivered as soon as possible. Consult your mobile manual on how to send an SMS.

What is MMS?

MMS is a MULTIMEDIA MESSAGE SERVICE that allows you to communicate with long text messages, graphics, video clips and sound files. So basically you can send a picture that says a thousand words – or the thousand words if you prefer.

Consult your mobile manual on how to use MMS. To browse the latest graphics, tones and video-clips go to V.Spot on the WAP portal on your mobile phone (most mobile phones have an internet fast key to take you to the WAP portal)

What Is WAP?

WAP means WIRELESS APPLICATION PROTOCOL or WIRELESS ACCESS POINTS. It's a standard for applications that use wireless communication. Basically WAP allows your mobile to connect to the internet and download text, sound and graphics. The world's mobile internet sites are known as WAP-sites.

How do I download Virgin Mobile settings for MMS and WAP?

- When you first insert your Virgin Mobile SIM into your mobile you'll receive an SMS asking you if you would like to accept Virgin settings. If you reply YES, your settings for MMS and WAP can be automatically downloaded and installed on your mobile.
- To manually request MMS and WAP settings go to the 'Virgin Mobile' menu which you will find on either the main menu or applications menu of your mobile. Select 'Virgin Mobile'. Select 'Virgin Settings' and reply YES when asked if you'd like to download them.

What is GPRS?

GPRS stands for GENERAL PACKET RADIO SERVICE. It is a technology that allows for data to be transmitted and received in packets. With GPRS you can be connected to the Internet at all times - but you only pay for the data sent.

Do I need to download settings for GPRS?

Nope, your Virgin Mobile SIM is pre-provisioned for GPRS. As long as your mobile is GPRS compatible you can start surfing the net (but beware of those sharks that lurk in some chat rooms).

What is EDGE?

EDGE stands for ENHANCED DATA RATES FOR GLOBAL EVOLUTION. No its not an activist group. It's an enhancement of GPRS that allows you to download data packets at even higher speeds.

Do I need to download settings for EDGE?

Nope, your Virgin Mobile SIM is pre-provisioned for EDGE. If your mobile is not EDGE compatible then GPRS settings will be downloaded instead. In places where an EDGE network is not available, your mobile or data card will automatically default back to GPRS access

What's 3G?

3G is THIRD GENERATION WIRELESS TECHNOLOGY. It facilitates high-speed internet access (3G is even zippier than EDGE and GPRS), video and CD-quality music services.

Do I need to download settings for 3G?

Nope, your Virgin Mobile SIM is your gateway to GPRS connectivity. As long as your mobile is 3G compatible and as soon as Virgin Mobile has 3G coverage, you will be able to access the internet at breakneck speeds.



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