

MOBILE NUMBER PORTABILITY





MNP

A REVOLUTION IS SWEEPING ACROSS THE COUNTRY

WE STAGED A DARING AMBUSH TO SEIZE YOUR BEST WEAPON IN THE FIGHT AGAINST MOBILE INJUSTICE – MOBILE NUMBER PORTABILITY

WHAT EXACTLY IS MOBILE NUMBER PORTABILITY?

It's freedom! MOBILE NUMBER PORTABILITY or, in short, MNP allows you to move from one Mobile Service Provider to another without losing your mobile number.

WHY WOULD YOU WANT MNP?

MNP means you can now join the rebels without changing your number. We had to resort to coming to South Africa with guerilla tactics to spark an uprising to ensure it was made available for the masses.

If you PORT you'll never miss an important call because your number doesn't change. You also won't have to pull down signage above your business because you can leave the tactical warfare to us! Finally, you won't have to send out a mass sms to all your contacts to tell them your new number.

Remember, if you ask to PORT-IN to Virgin Mobile, it means you are leaving your previous Service Provider and joining Virgin Mobile, old mobile number in tow. If you PORT-OUT, it means you are leaving Virgin Mobile taking your number with you. It also could mean you're suffering from some post traumatic stress disorder and we really can't help you with that.

HOW DO YOU CHANGE?

It couldn't be easier. You don't have to learn a secret handshake or distribute manifestos on street corners. Simply walk into a Virgin Mobile store, an outlet of one of our retail partners, or call Virgin Direct on 0860 000 181.

Furnish our people with the appropriate information and they'll give you a Virgin Mobile SIM.

We'll give an ultimatum to your previous Service Provider to hand over your number or else...

On the PORTING date your old number will become active on your Virgin Mobile SIM card. Victory!

WHAT WILL IT COST TO MOVE TO VIRGIN MOBILE?

Nothing. That's right, diddly squat. We'll keep it free to show you our appreciation for your superior taste and intellect.

There are a few factors to be aware of, however. If you are cancelling a long-term contract with a Service Provider, they will charge you cancellation fees. If you want to PORT even while your contract is still running its course, it's a good idea to downgrade it to save costs.

You will also lose airtime, sms bundles as well as other credits held with your previous mobile company, as well as any messages you have saved on your old sim (sms, mms & voice).

WHERE CAN YOU PORT?

Virgin Actives, Musica, Edgars, CNA, CD Warehouse, Woolworths, Jet, Clicks, or call virgin direct on 0860 000 181 or visit www.virginmobile.co.za

CAN WE REFUSE YOUR REQUEST TO PORT?

All service providers are obliged to take on new subscribers.

However people wishing to change can be turned down for various reasons:

- previous mobile accounts have not been paid,
- the number has been disconnected,
- you've PORTED in the last two months,
- you've given incorrect details,
- you aren't the person responsible for the contract,
- your number's excluded from NUMBER PORTABILITY by law, or you simply won't look good in camouflage.

WHAT INFO IS NEEDED TO PORT?

At Virgin Mobile we like to keep things as simple as possible. We won't grill you, but to ensure the safety of our movement we will ask you whether you have PORTED in the last 60 days, and whether your account with your current Service Provider is in arrears. A 'yes' answer to either of these questions means you may not PORT.

If you are going for our Prepay option, we need a valid mobile number and the date on which you hope to PORT with a maximum 30-day time window. (NB: numbers simply refuse to budge on Sundays or Public Holidays.)

If you are planning to be a Credit Account holder, we need a little more from you:

- Name and ID,
- a valid mobile number and the date on which you hope to PORT,
- the account number with the current Service Provider,
- the account holder's signature if it is not you,
- and we may require additional info to do a credit vet, such as proof of income and residence.

If you are a Biz Niz, we will need:

- Your entity's name and registration number,
- a valid mobile number and the date on which you hope to PORT,
- the account number with the current Service Provider,
- name and contact details of the person with signing power,
- completed Biz Niz application form, this form will inform you of additional documents required for a credit vet.



MNP

WILL MNP AFFECT ME, EVEN IF I DON'T USE IT?

MNP is likely to affect most mobile phone users because some Service Providers charge you a premium for phoning someone with a different Service Provider. With the introduction of MNP, you will no longer be able to tell which network others are with simply by looking at their mobile number. This means you won't always know when you are going to pay a premium.

The impact will be minimal if you switch to Virgin Mobile though - because we don't charge extra for 'cross-network' calls (we think it's a bit of a dirty tactic).

TO RECAP

NUMBER PORTABILITY allows you to join virgin mobile while keeping your mobile number, not paying a cent and doing nothing but phoning us or visiting one of our partner retailers.

Now, why didn't we just say that in the first place? Go smoke a cuban cigar and we'll have you ported before you can spell Castro. Viva!